SONOFF

CAM Slim

User manual V1.0
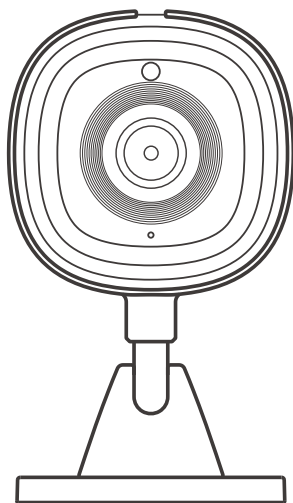
Smart Home Security Camera

Product Introduction

Infrared LED

LED indicator

Microphone

LDR

Lens

Infrared LED

Universal base

TF slot

Speaker

Type C port

Reset button
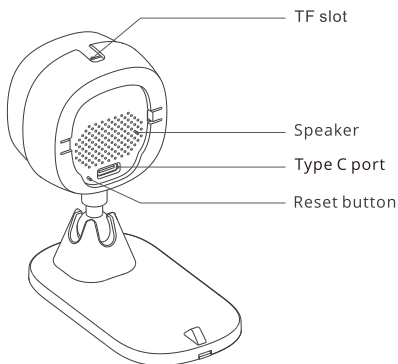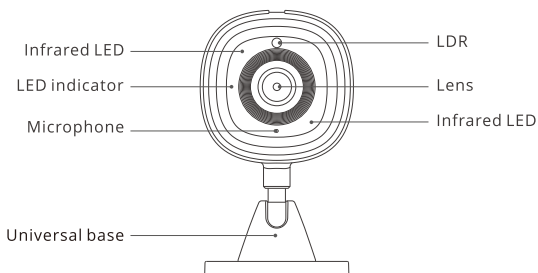
Wi-Fi LED indicator status instruction

LED indicator status	Status instruction
Red LED indicator keeps on	Pairing mode
Red LED indicator flashed slowly	Firmware Updating
Blue LED indicator keeps on	Device is Oline
Blue LED indicator flashed slowly	Network connecting, network abnormal (no WiFi/no server connection)

Features

CAM Slim is a slim smart home security camera. After pairing it with eWeLink App, you can monitor your home situation in real time, talk remotely, set up motion detection to push notifications instantly on the App and share it with your families to control together, etc.

|			
FHD	☾	🎤	Motion detection icon
1080P HD images	IR night vision	Two-way audio	Motion detection
☁	🔔	🔗	Share icon
Support cloud storage	Alerts feature	Smart scene	Share control
RTSP	💬	TF card	
RTSP protocol	Push notification	TF card storage	

ⓘ If the TF card has been inserted, the camera will alarm and push a notification to eWeLink APP and automatically records a 30s-5mins video and stores in the TF card when motion detection is triggered.

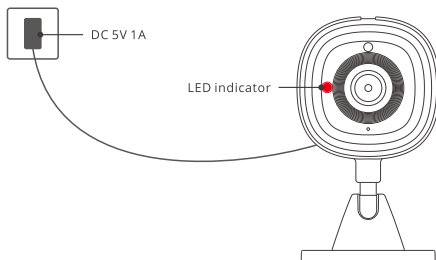ⓘ The TF card is required with a transmission speed of at least class10.

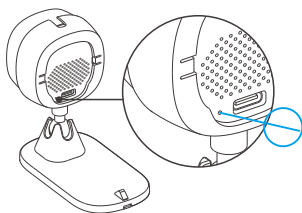# Operating Instruction

1. Download the eWeLink App

🔍 | eWeLink

GET IT ON Google Play

Download on the App Store
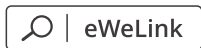
Android™ & iOS

2. Power on

DC 5V 1A

LED indicator

After powering on, the device is reset by default during the first use. The camera entered the pairing mode successfully when you hear the voice prompt "please use mobile phone for Wi-Fi configuration"and see the LED indicator turns to solid red.

ⓘ If the camera is not be added within 5mins, it will exit the pairing mode. If you want to enter the pairing mode again, please long press the "RESET" button for 3s until you hear "Reset success", then follow the voice prompt for the next step when the device restart.

3. Add camera

Sound Pairing

Available for camera and other devices that support this pairing method.
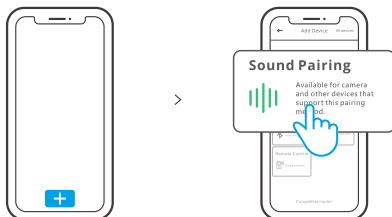
Tap "+" and select "Sound Pairing", then operate following the prompt on the App.

Compatible Pairing Mode

If failed to pair through "Sound pairing", please pair it via "Compatible mode":
Set the camera in the pairing mode, click "+"on the interface of eWeLink App, select
"Compatible mode", then add the device according to the prompt.

Specifications

| Model	S-CAM
Input	5V⎓1A
Interface type	Type-C
Aperture	F2.3
Resolution	1080P
Video compression standard	H.264
Wi-Fi	IEEE 802.11 b/g/n 2.4GHz
Storage methods	Cloud storage and TF card (Max.256GB for TF card)
App operating systems	Android ＆ iOS
Working temperature	-10℃~40℃
Casing material	ABS V0
Dimension	91x53x44.5mm

Infrared night vision

Built-in 2 infrared night vision LEDs which ensure the night vision distance of 10m.
The infrared LEDs will be automatically activated in a low-light condition to provide
a clear monitoring image.

Bind camera

You can add it on the APP control page of SONOFF devices, like BASIC, S26, TX, SNZB and more after the camera is connected with the eWeLink APP.
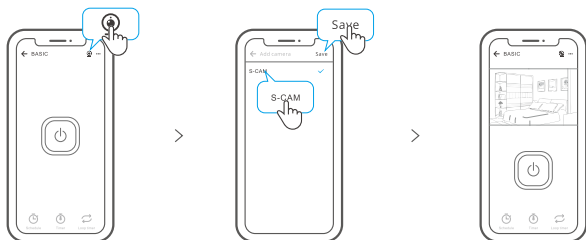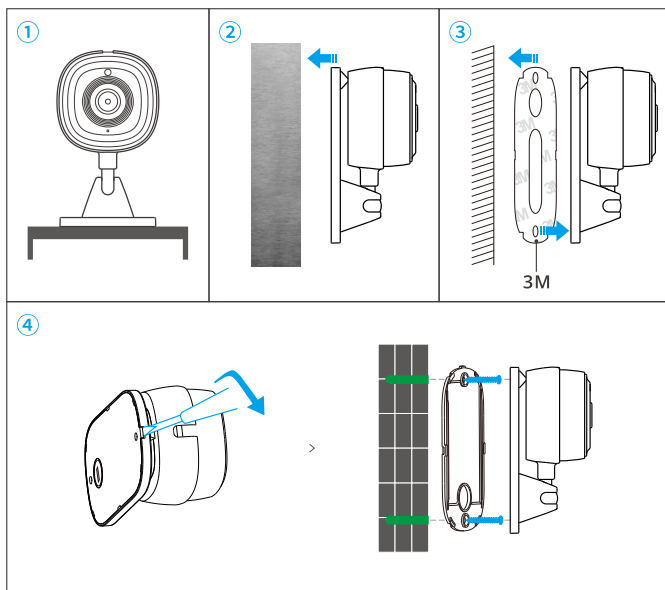

Insert TF card
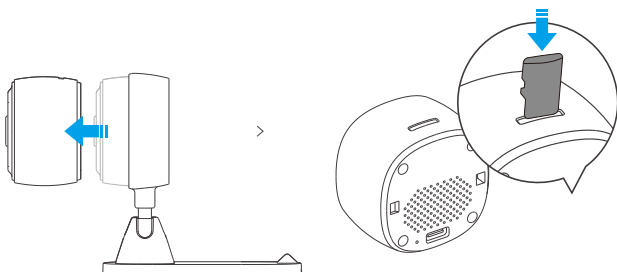
ⓘ TF card is not included in the product, please purchase it separately.

Factory Reset

Deleting the device on the eWeLink app indicates you restore it to factory setting.

Installations methods

① Place on the desktop
② Magnetic attraction (attached to the surface of metal materials)
③ Stick with 3M adhesive
④ Fix with screws

Cautions

● Don't expose the camera to sun for very long.
● Don't get the camera wet or leave it where it can get wet.
● If videos gets blurred, please wipe the lens using a cloth with alcohol to keep clean.
● To avoid to disturb neighbors and ensure the speaker a long lifetime, please don't get motion detection alert on for very long.

Common Problems

Q: Fail to connect Wi-Fi and pair?

A: Please check the following problems and re-add the device when you connect Wi-Fi

　① Only support 2.4GHz Wi-Fi network. Please disable 5GHz Wi-Fi network if you use dual band router;

　② Keep the camera closer to your router;

　③ Please pair and connect the camera in an environment without interference.

Q: Is it normal for the speaker to make squealing sound?

A: Your smartphone and the camera maybe cause mutual interference and lead to the squealing sound from speaker when you use "Talk". Please keep your smartphone away form the camera to eliminate interference.

Q: Why there is no sound when I communicate with the camera on my smartphone?

A: Make sure that you enable "Talk" function on your smartphone. If it doesn't receive the sound from the camera, please check if the microphone is muted.

Q: How to enable "Activity detection reminder" on the eWeLink APP?

A: Tap "•••" on the upper right corner on the camera page, access setting page and enable "Activity detection reminder", then select the right one from "high, medium and low sensitivity" and turn on "Sound Alert". The camera will alarm once any motion is detected.

Q: Why videos get stuck when playing?

A: To ensure videos are playing fluently, please connect broadband network. We recommend to use the uplink broadband of 2Mbps for the camera and the downlink broadband of 2Mbps for the smartphone. The videos may get stuck if the camera is connected to a Wi-Fi network that many users connected.

Q: How to avoid triggering false alarms?

A: The motion detection is used to monitor object movement rather than human movement, so ray of light, shadow of trees, flying animal can trigger activity detection reminder. To prevent triggering false alarms, please set the motion detection sensitivity the "low level".